



19 November 2020

Telkom fault: 033 264 8500 being rejected by callers on MTN

Dear Safire Broker,

Please note that we are currently experiencing difficulties with calls to our offices from callers on MTN. The affected number is:

- 033 264 8500

We have reported the matter to Telkom and MTN, and we hope to have things rectified shortly.

In the interim, please use our alternative number: **033 815 9300**

We do apologise for any inconvenience caused.

If you have any questions in this regard, please do not hesitate to contact me.

Beste Safire Makelaar,

Neem asseblief kennis dat ons tans uitdagings ervaar met oproepe wat vanaf MTN lyne na ons kantore gemaak word. Die ge-afekteerde nommer is:

- 033 264 8500

Ons het die aangeleentheid aan Telkom en MTN rapporteer, en hoop ons dat hulle die fout spoedig sal oplos.

*Gebruik asb intussen ons alternatiewe nommer: **033 815 9300***

Ons vra om verskoning vir enige ongerief.

Moet asseblief nie huiwer om my te kontak indien jy enige navrae mag hê nie.

Kind regards / Vriendelike groete

Bennie Boshoff

GENERAL MANAGER: SHORT-TERM DIVISION

Tel: 033 264 8500 | bboshoff@safireinsurance.com



SAFIRE INSURANCE COMPANY LIMITED

An Authorised Financial Services Provider [FSP No: 2092]

Safire House, Redlands Estate, 1 George MacFarlane Lane, Wembley, Pietermaritzburg, 3201

P O Box 11475, Dorpspruit, 3206

www.safireinsurance.com