



3 May 2021

Dear Safire Broker

Dedicated non-motor fast-track claims mailbox

At Safire we continuously review our products and our processes to provide both you and our mutual clients with a seamless experience that achieves both efficiency and effectiveness.

With this in mind, we are pleased to announce the launch of our dedicated **non-motor fast-track claims** notification mailbox, as follows: claimsNMFastrack@safireinsurance.com

Please use this email address to report to us any claims that fall within the following parameters and that are, where appropriate, able to be finalised without the involvement of an assessor / loss adjuster:

1. All cell phone claims
2. All geyser claims
3. Any other claims with a gross claim value not exceeding R 20,000 (incl. VAT)

We trust that this dedicated mailbox will assist in accelerating the non-motor claims process and ensure that these claims are concluded within as short a period as is reasonably possible.

Should you have any queries or comments in this regard, please contact our Assistant Claims Manager, Gregory Botha (gbotha@safireinsurance.com).

Beste Safire makelaar

Toegewyde 'fast-track' eise epos

By Safire hersien ons voortdurend ons produkte en prosesse om aan jou en ons gemeenskaplike kliënte 'n seepgladde ervaring te bied, wat beide doeltreffend en effektief is.

*Met hierdie doelwit in gedagte, stel ons graag ons toegewyde **nie-motor "fast track" eise** kennisgewings-epos aan jou bekend: claimsNMFastrack@safireinsurance.com*

Gebruik asseblief hierdie eposadres om enige eise wat binne die volgende raamwerk val, en wat sonder die aanstelling van 'n assessor afgehandel kan word, aan ons te rapporteer:

1. *Alle sellulêre telefoon eise*
2. *Alle geiser eise*
3. *Enige ander eise wat nie 'n bruto eiswaarde van R20 000 (BTW ingesluit) oorskry nie*

Ons vertrou dat hierdie toegewyde eposadres sal bydra om die nie-motor eiseproses te versnel en te verseker dat hierdie eise so spoedig moontlik afgesluit kan word.

Vir enige navrae, kontak asseblief ons Assistent Eisebestuurder, Gregory Botha (gbotha@safireinsurance.com).

Kind regards / Vriendelike groete

Bennie Boshoff

GENERAL MANAGER: SHORT-TERM DIVISION

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