

BROKER BROADCAST



Bennie Boshoff
General Manager: Insurance



A licensed non-life insurer and authorised financial services provider [FSP no: 2092]

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Dear Safire Broker

As part of our ongoing commitment to enhancing your experience with us, we have strengthened our team with additional skill and knowledge. Please join us in warmly welcoming **Nox Dlamini** as our Head of Business Support.

In this role, Nox will be a strategic liaison between our Broker Consultant, Underwriting and Claims teams to optimize our internal efficiencies and assist in ensuring that every interaction you have with Safire is a delightful one.

Nox is dedicated to understanding the needs of our broker network, addressing your concerns and ensuring that you receive the highest levels of service and personalised attention, in true Safire fashion. We believe that her addition to our team will raise your experience with us to the next level!

Not only does Nox bring a wealth of knowledge and experience, but also a passion for fostering strong, productive relationships. She holds qualifications in Insurance & Risk Management from Wits University and the Gordon Institute of Business Science and has almost 15 years of experience in the insurance industry, 5 of which were spent running her own insurance brokerage. It is this unique perspective and deep understanding of the insurance industry that will complement our focus to provide you with excellent service.

Nox will be in contact with you in due course to discuss your current experience with Safire and to establish how we can improve our service levels even further.

If you have any queries in this regard, please do not hesitate to contact me.

Beste Safire Makelaar

*As deel van ons deurlopende verbintenis tot die verdere verheffing van jou Safire ondervinding, het ons ons span met bykomende kennis en kundigheid versterk. Ons verwelkom graag vir **Nox Dlamini** as ons Hoof van Sake Ondersteuning.*

In hierdie rol sal Nox 'n strategiese skakel tussen ons Makelaarskonsultant-, Sake-ontwikkeling-, Onderskrywing- en Eise spanne wees om ons interne doeltreffendheid te optimaliseer en te verseker dat elke interaksie met Safire 'n genotvolle een sal wees.

Nox is toegewyd daartoe om die behoeftes van ons makelaarnetwerk te verstaan, om julle bekommernisse aan te spreek en te verseker dat julle die hoogste diensvlakke en persoonlike aandag, in ware Safire styl, ontvang. Ons glo dat hierdie byvoeging tot ons span jou ondervinding met ons tot die volgende vlak sal verhef!

Nie net bring Nox 'n skatkis van kennis en ondervinding nie, maar ook 'n passie vir die koestering van sterk en produktiewe verhoudings. Sy het kwalifikasies in Versekering en Risikobestuur aan die Universiteit van die Witwatersrand en die Gordon Instituut van Handelwetenskap verwerf en het bykans 15 jaar ondervinding in die versekeringssektor, waarvan 5 jaar aan die stuur van haar eie makelaarspraktyk was. Dit is hierdie unieke perspektief en begrip van die versekerings-industrie, wat ons fokus om jou met uitstekende diens te voorsien, sal komplementeer.

Nox sal mettertyd met julle in verbinding tree om julle huidige ondervinding te bespreek en te bepaal hoe ons ons diensvlakke verder kan verbeter.

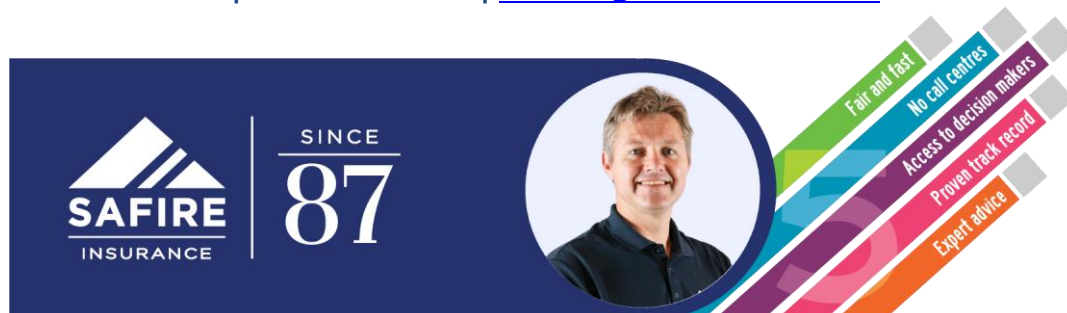
Indien jy enige navrae in hierdie veband het, moet asseblief nie huiwer om my te kontak nie.

Kind regards / Vriendelike groete

Bennie Boshoff

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SAFIRE INSURANCE COMPANY LIMITED

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