

PLEASE RETURN YOUR COMPLETED FORM TO COMPLIANCE@SAFIREINSURANCE.COM

1. PARTICULARS OF THE INFORMATION OFFICER AND DEPUTY INFORMATION OFFICER

Safire Insurance Company Limited (Safire) is a public company that operates within the financial services industry as a licensed non-life insurer and authorised financial services provider.

Should any person wish to lodge a complaint pertaining to their personal information processed by Safire, please complete this form and send the completed form to Safire's Deputy Information Officer, at compliance@safireinsurance.com.

Information Officer:	Mr Pierre Bekker (Chief Executive Officer)		
Deputy Information Officer:	Mrs Michelle du Plessis (Head of Governance & Compliance)		
Tel:	033 264 8500 / 033 815 9300	Head office:	Safire House, Redlands Estate
Email:	compliance@safireinsurance.com		1 George MacFarlane Lane
Website:	www.safireinsurance.com		Wembley, Pietermaritzburg, 3201

2. INFORMATION REGULATOR

Where we are unable to resolve the complaint to your satisfaction, you have the right to approach the Information Regulator for assistance.

The Information Regulator

Tel:	010 023 5200	Postal address:	PO Box 31533
Email:	enquiries@inforegulator.org.za		Braamfontein, 2017
Website:	https://inforegulator.org.za/		

3. PARTICULARS OF THE COMPLAINANT

Please be aware that we may require you to provide proof of identification prior to processing your request.

Full name/s		Surname	
ID no.		Tel no.	
Email			
Physical address		Postal address	
Physical Address		Postal Address	
Suburb		Suburb	
City		City	
Province		Province	
		Code	

4. NATURE OF COMPLAINT

5. DESIRED OUTCOME

Signed at _____ on this _____ day of _____ 20 _____

Signature of complainant _____